

# Retina Associates

OF CLEVELAND, INC.

ESTABLISHED 1974

Experts in Medical and Surgical Treatment of the Retina, Macula, and Vitreous

Clinic & Administrative Office • 3401 Enterprise Pkwy., Suite 300, Beachwood, OH 44122 • FAX: 216-831-1959

Lawrence J. Singerman, MD  
Michael A. Novak, MD  
Hernando Zegarra, MD  
Scott D. Pendergast, MD  
David G. Miller, MD  
Joseph M. Coney, MD  
Jerome P. Schartman, MD  
Llewelyn J. Rao, MD  
Arnold F. Nothnagel, DO  
Thomas J. Tsai, MD  
Thomas P. Hull, MD  
Shawn A. Lewis, MD  
Sean M. Platt, MD  
Matthew K. Adams, MD, MBA

**Akron**  
(330) 869-0738

**Beachwood**  
(216) 831-5700

**Canton**  
(330) 966-9800

**Cuyahoga Falls**  
(330) 922-9860

**Dover**  
(330) 602-8351

**Fairlawn**  
(330) 665-2260

**Lorain**  
(440) 233-6100

**Medina**  
(330) 721-2727

**Mentor**  
(440) 205-4444

**Middleburg Hts**  
(440) 663-0022

**Strongsville**  
(440) 238-8900

**Warren**  
(330) 856-2238

**Westlake**  
(440) 835-0060

**Youngstown**  
(330) 759-8777

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Dear Colleague,

Our Retina Associates of Cleveland physicians and management staff have been closely following available information about the Coronavirus Disease 2019 (COVID-19) and guidelines presented by the CDC and Governor DeWine's office. Our primary concern remains the safety and well-being of our patients and staff.

While you are likely following similar procedures in your own medical practice, we want to maintain open communication with you regarding specific steps we have taken. We are exercising an abundance of caution and taking additional measures to ensure we have the safest environment possible for our patients. In addition to an increase in our office disinfection procedures and staff training regarding public health and safety, effective immediately all routine 6 to 12-month follow-up appointments will be rescheduled to at least four weeks out. Daily patient schedules will be adjusted in all offices to ensure that our waiting rooms are not at full capacity.

Appointment reminder calls, texts, and emails to our patients will include additional necessary preventative measures for Coronavirus. Appointments will be rescheduled if patients have traveled outside the country in the past 14 days, have been exposed to someone diagnosed w/coronavirus, and/or if they or they feel ill or are exhibiting cold or flu-like symptoms. Drivers and family members are asked to remain outside of the office if possible.

We anticipate the potential risk of new developments, such as staffing issues, which could affect the number of RACI offices open for appointments. We will keep you and our patients apprised of any changes to office availability. Check the homepage of our website, [www.retina-doctors.com](http://www.retina-doctors.com), or our Facebook page for announcements.

We will continue to monitor this situation closely and keep you updated regarding any new changes to our policies or procedures regarding patient appointments. We will work closely with you and are happy to answer any questions you may have regarding your patients' needs during this unprecedented time of health crisis. Stay healthy!

Sincerely,

The Physicians of Retina Associates of Cleveland

*RACI is dedicated to evaluating new and promising treatments for retinal diseases.  
We have participated in nearly 200 clinical trials since 1974.*

[www.retina-doctors.com](http://www.retina-doctors.com)